



azakaw

UX Audit Report

Login

English ▾

Login

Email

1

Password

2

Forgot Password?

3

Two Factor Authentication

How you would like to receive authentication code?

4

☒ By Email ☐ By SMS

LOGIN →

5

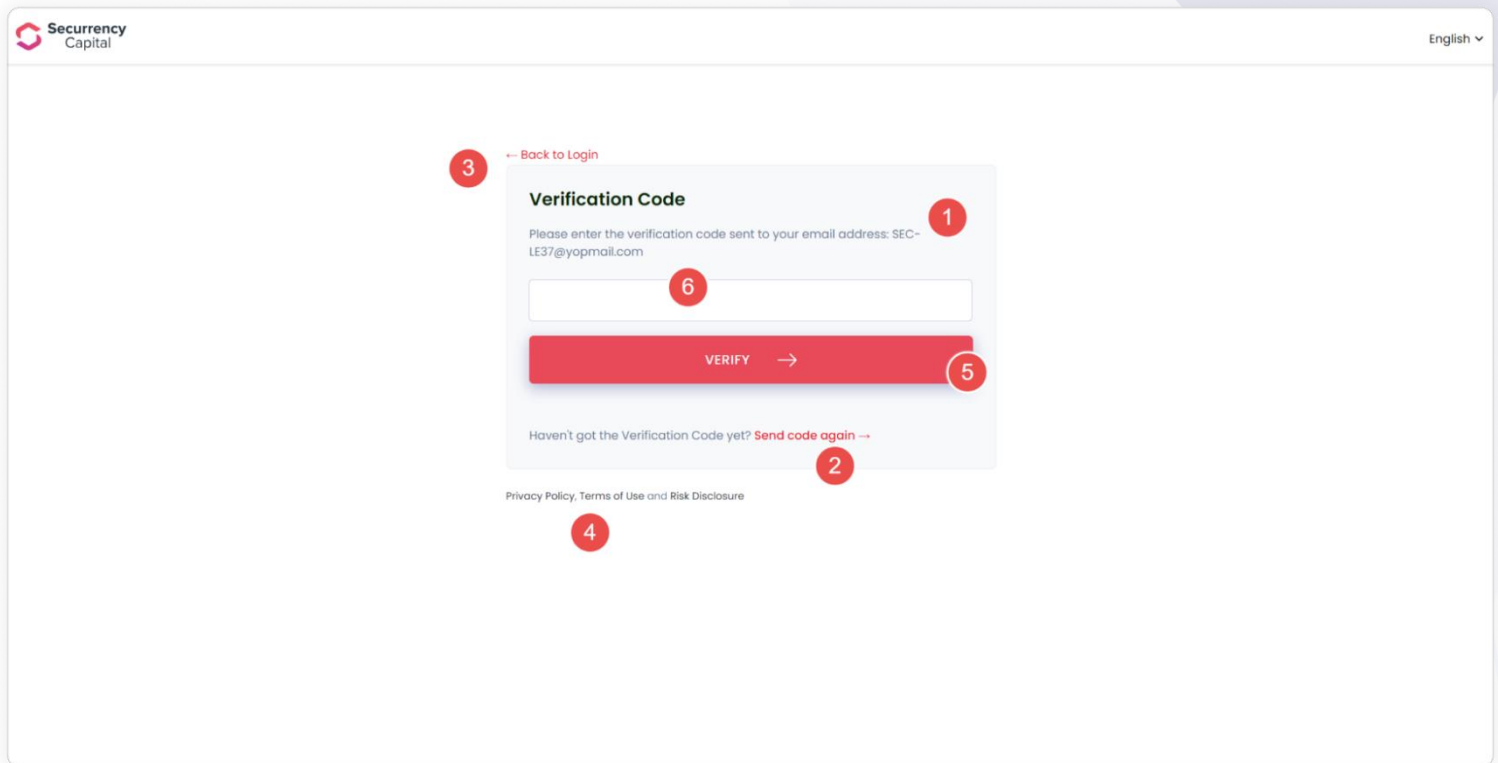
Not a member yet? [Register Now →](#)

[Privacy Policy](#), [Terms of Use](#) and [Risk Disclosure](#)

6

	Issue	Issue Types	Solution
1	Email field placeholder	UX Writing	add placeholder “Enter your email”
2	Password field placeholder	UX Writing	add placeholder “Enter your password”
3	Link text cases	UX Writing	All the links should be in sentence case
4	Label text cases	UX Writing	All the labels should be in sentence case
5	Button text	UX Writing	All the button needs to be in Capitalize form as per Jehanzeb
6	Link text cases	UX Writing	All the links should be in sentence case

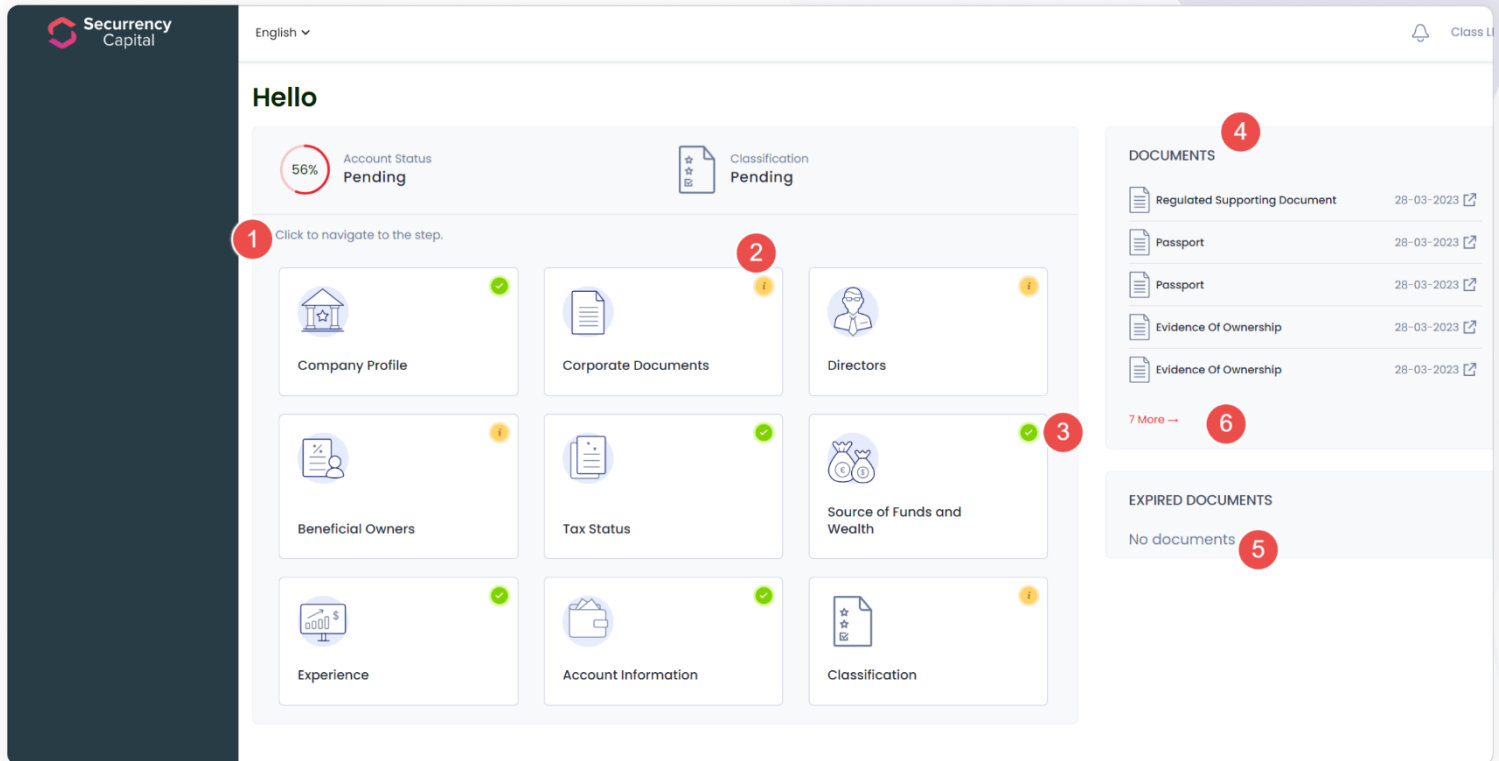
OTP



The screenshot shows the 'Verification Code' page of the Securrency Capital application. It includes a 'Back to Login' link, a text prompt for the verification code, an input field, a 'VERIFY' button, a 'Send code again' link, and footer links for 'Privacy Policy, Terms of Use and Risk Disclosure'. Red circles with numbers 1 through 6 highlight specific areas for improvement: 1 points to the email address, 2 points to the 'Send code again' link, 3 points to the 'Back to Login' link, 4 points to the footer links, 5 points to the 'VERIFY' button, and 6 points to the input field.

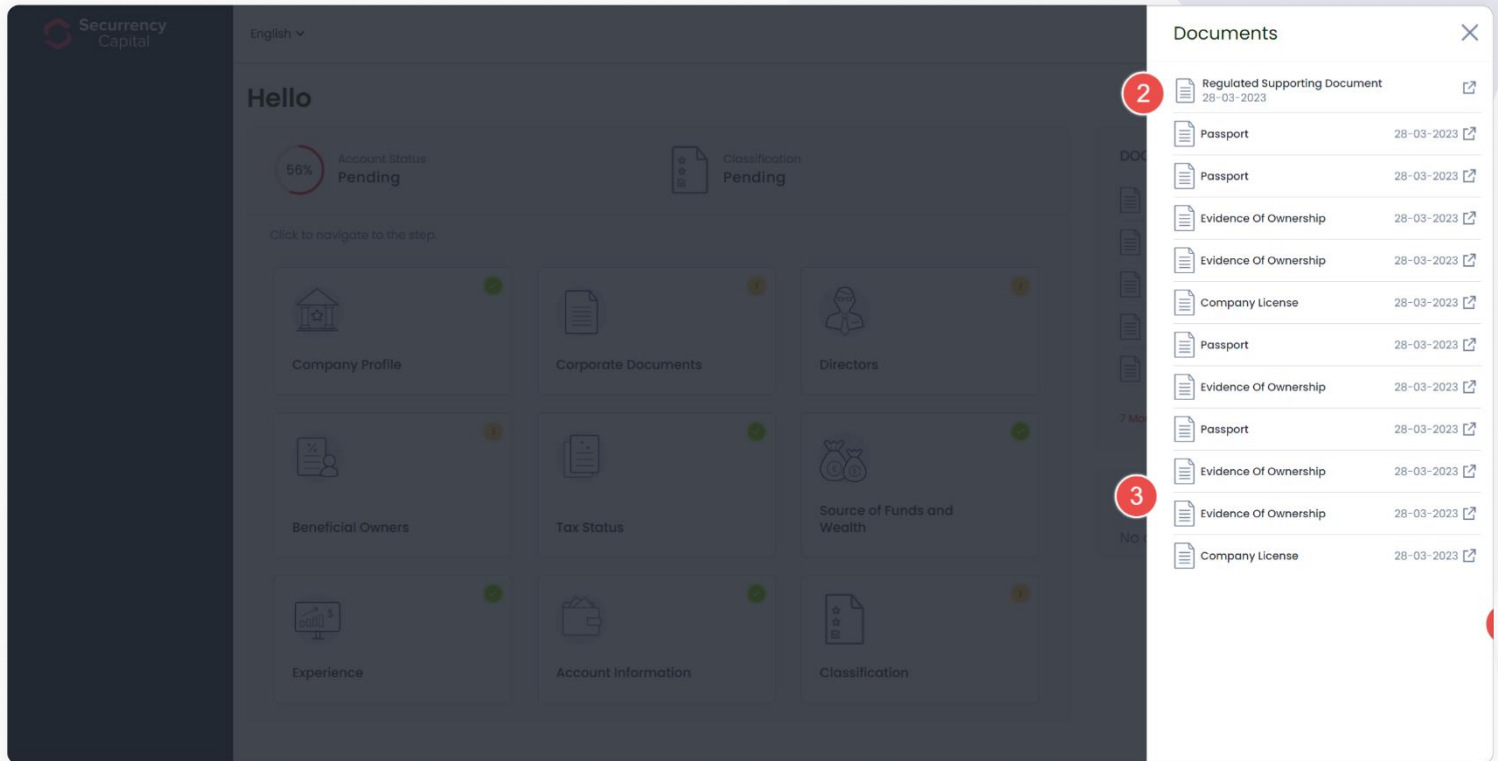
	Issue	Issue Types	Solution
1	Email address broken	UX Improvement	add placeholder "Enter your email"
2	Link rephrase	UX Writing	Rephrase it to "Resend code"
3	Space between link and form	UX Writing	Add space to about 10px between back link and form
4	Link text cases	UX Writing	All the links should be in sentence case
5	Button text	UX Writing	All the button needs to be in Capitalize form as per Jehanzeb
6	Placeholder	UX Writing	add placeholder "Enter verification code"

Dashboard



	Issue	Issue Types	Solution
1	CTA info	UX Writing	Replace "Click to navigate to the step." with "Click to navigate to next step"
2	Yellow badge	UX Improvement	Need to add a black tooltip with white color text that will say "Form incomplete" and when user clicks the Yellow badge's box, the form will show the that form with validation errors
3	Green badge	UX Improvement	Need to add a black tooltip with white color text that will say "Form completed"
4	Headings text case	UX Writing	Sidebar headings need to be Capitalize case and in black (#000000) color
5	Rephrase empty state	UX Writing	Replace "No documents" with "There is no expired document"
6	Link rephrase	UX Writing	Replace "# More" with "View 7 more documents" or "View all documents"
7	Dashboard Revamp	UX Suggestion	At first look, dashboard seems incomplete. All the form tabs should move to navbar and the whole onboarding form should move in center block. The form tabs can be appeared in Accordions components. Currently onboarding Form is opening on entirely different layout which seems as an external portal.
8	Source of Funds and Wealth	UX Improvement	The text can come in a single line as there is empty space on right.

Dashboard - Sidebar



	Issue	Issue Types	Solution
1	Sidebar right side gap	UX Improvement	There is a gap in sidebar from right side, sidebar should fully stick to right side.
2	Document list revamp	UX Suggestion	Need to use this suggestion to get more space for document title. The secondary info which is date needs to come after document title. Also the file icon is reduce to cover title and date.
3	Document list hover	UX Improvement	There is no micro-interaction when hovering on document's item. The whole list item should have a lite gray background code (#f8f8f8)
4	Current document list	UX Improvement	If we don't want to follow above UX suggestion then whole sidebar width needs to increase from 400px to 450px. Also reduce the file icon size 20px by 20px
5	Documents title size	UX Improvement	"Documents" heading font size need to reduce to 2px

LE - Company

Home

STEP 1 / 9

45%

1

Company Profile

2

Corporate Documents

3

Directors

4

Beneficial Owners

5

Tax Status

6

Source of Funds and Wealth

7

Experience

8

Account Information

Star

Classification

1

DETAILS

Registered Name

Class LE

Office Phone (with country code)

+91564657855

☒ Trading name is different

Company Trading Name

The company trading name

3

REGISTERED ADDRESS

Country

American Samoa

City

yserlaw

ZIP Code/PO Box

lef

Address

vfewvewvewrv

☒ Correspondence address is different

CORRESPONDENCE ADDRESS

	Issue	Issue Types	Solution
1	Wizard navbar	UX Improvement	Whenever top navbar opens, it should not overlap the form, instead the form should move up/down with navbar
2	Conditional fields on checkbox	UX Improvement	Need to add a tooltip that says "Form completed"
3	Section headings	UX Writing	Section headings needs to be in Capitalize case
4	Select field inconsistencies	UX Improvement	Select height is inconsistent compared to other fields, also the font size, font weight and left padding is not similar to other input fields.
5	Address fields	UX Improvement	The field should cover the whole width of the row to 100%
6	Conditional field's group on checkbox	UX Improvement	Whenever there is a whole field group is opening on checkbox item, it should have a horizontal line in between the checkbox and the group heading. For eg. in "Correspondence Address"
7	Field validations	UX Improvement	Must ensure user can't enter numeric values in text fields like "City" field. Same goes to Zip code, user shouldn't enter characters in numeric fields.
8	Whole form revamp	UX Suggestion	As given suggestion earlier, the whole wizard form seems to be an external platform. The whole onboarding form needs to move in the dashboard in Accordions component.

LE - Company Profile

Home

STEP 1 / 9

45%

Extractive industries (mining, oil)

PRODUCT AND SERVICES

Product and Services

Brokerage

CLASSIFICATION STATUS

Which of the options below best describe your organisation?

1

Regulated

Listed

Government

Supernational

Other

The country of domicile

Australia

2

3

Please provide a supporting document e.g. a copy of your regulatory license

SELECT FILE(S)

Or, drag and drop file(s) here

File types: PDF, DOC, DOCX, JPG, PNG

← BACK

SAVE & CONTINUE →

	Issue	Issue Types	Solution
1	Classification Buttons	UX Improvement	These button's UI is like tabs, this needs to change to Button-group or in radio buttons
2	Inconsistent space after Select field	UX Improvement	Select field and file upload section space is inconsistent,
3	File upload label	UX Improvement	File upload label font color and size should be similar to other input labels
4	Typo in "Listed"	UX Writing	There is a typo in Listed's file upload label, "TPlease"

LE - Company Profile

STEP 1 / 9

Please upload your trust deed documents

☐ Institutional Investor

Your main activity is to invest in financial instruments or you are an entity dedicated to the securitisation of assets or other financial instruments.

☒ Trust

Your organisation has or had during the previous 12 months, assets of at least \$10 million.

Please upload a trust deed

SELECT FILE(S)

Or, drag and drop file(s) here

File types: PDF, DOC, DOCX, JPG, PNG

Please upload audited accounts

SELECT FILE(S)

Or, drag and drop file(s) here

File types: PDF, DOC, DOCX, JPG, PNG

Please upload bank statements

SELECT FILE(S)

Or, drag and drop file(s) here

File types: PDF, DOC, DOCX, JPG, PNG

☐ Investment Vehicle

Your company is set up solely to manage investment portfolios of natural person/s that have net assets of at least \$1 million.

☐ Family Office

Your organisation is set up solely to facilitate the management of an investment portfolio of a family that has net assets of at least \$1 million.

☐ None of the above

STEP 1 / 9

Does your organization meet any of the criteria below?

☐ Company

Balance sheet of more than \$20 million

Net annual turnover of more than \$40 million

Paid up capital of more than \$2 million

☐ Institutional Investor

Your main activity is to invest in financial instruments or you are an entity dedicated to the securitisation of assets or other financial instruments.

☐ Trust

Your organisation has or had during the previous 12 months, assets of at least \$10 million.

☐ Investment Vehicle

Your company is set up solely to manage investment portfolios of natural person/s that have net assets of at least \$1 million.

☐ Family Office

Your organisation is set up solely to facilitate the management of an investment portfolio of a family that has net assets of at least \$1 million.

☒ None of the above

Does any beneficial owner, who owns more than 50% of the company has a net worth of at least \$1 million (excluding his or her own net worth)?

Yes

No

	Issue	Issue Types	Solution
1	Inconsistent space	UX Improvement	When multiple file section comes, there is no space in between them.
2	In section buttons	UX Improvement	Buttons which come under form's sub section, need to be in medium size, the size should not be same to Back or Save & Continue buttons.
3	Black highlighted text	UX Writing	There is black highlighted text in gray heading info, this should be in same color, if there are digits in black that can convert to badges to highlight them.

LE - Corporate Documents

Home
STEP 2 / 9
45%

1
LICENSE
Please upload a copy of your company's license e.g. a commercial license, trade license, etc.

SELECT FILE(S)
Or, drag and drop file(s) here
File types: PDF, DOC, DOCX, JPG, PNG

5
CONSTITUTIONAL DOCUMENTS
Please upload constitutional documents of your organisation e.g. articles of association, partnership agreement, etc.

SELECT FILE(S)
Or, drag and drop file(s) here
File types: PDF, DOC, DOCX, JPG, PNG

2
YOUR INFORMATION
Please select ID type

ID Card
Passport

3
Passport
Take a photo or upload the file of your passport.

Liveness
During video, capture an image to perform your liveness test

4
ID Number
Upload the ID or enter the number here

Expiry Date
01/01/0001

First Name
Nationality

	Issue	Issue Types	Solution
1	Section headings	UX Writing	Section headings need to be in Capitalize case.
2	In section buttons	UX Improvement	Buttons which come under form's sub section, need to be in medium size, the size should not be same to Back or Save & Continue buttons.
3	File upload field	UX Writing	Heading font-weight needs to be 500px. Small info needs to be the same font and color size of other field's label which is ".9em". Also the validation error alignment.
4	Inconsistent input space	UX Improvement	There is an inconsistent space between file upload and the next row fields
5	File upload	UX Improvement	There is inconsistency of space between heading and file upload field. Also, the label font-size & color should be same as other labels

LE - Directors

Home
STEP 2 / 9
45%

1
LICENSE
Please upload a copy of your company's license e.g. a commercial license, trade license, etc.

SELECT FILE(S)
Or, drag and drop file(s) here
File types: PDF, DOC, DOCX, JPG, PNG

5
CONSTITUTIONAL DOCUMENTS
Please upload constitutional documents of your organisation e.g. articles of association, partnership agreement, etc.

SELECT FILE(S)
Or, drag and drop file(s) here
File types: PDF, DOC, DOCX, JPG, PNG

2
YOUR INFORMATION
Please select ID type

ID Card
Passport

3
Passport
Take a photo or upload the file of your passport.

Liveness
During video, capture an image to perform your liveness test

4
ID Number
Upload the ID or enter the number here

Expiry Date
01/01/0001

First Name
Nationality

	Issue	Issue Types	Solution
1	As I	UX Writing	When I tried to open the Directors form, I got alert on top right side that says "Please fill in Company Information in order to access this page."
2	In section buttons	UX Improvement	Buttons which come under form's sub section, need to be in medium size, the size should not be same to Back or Save & Continue buttons.
3	File upload field	UX Writing	Heading font-weight needs to be 500px. Small info needs to be the same font and color size of other field's label that is ".9em"
4	Inconsistent input space	UX Improvement	There is an inconsistent space between file upload and the next row fields
5	File upload	UX Improvement	There is inconsistency of space between heading and file upload field. Also, the label font-size & color should be same as other labels

Individual - Documents and Verification

Home

STEP 1 / 8

0%

1

Documents and Verification

2

Passport

Take a photo or upload the file of your passport.

Proof of Address

Upload a copy of a recent utility bill or rental contract to verify your address.

ID Card

Take a photo or upload the file of your ID Card.

Liveness

During video, capture an image to perform your liveness test.

What are the required documents?

We require your Passport to continue to next step but, you can upload rest of the documents at any time.

← BACK

SAVE & CONTINUE →

	Issue	Issue Types	Solution
1	Heading font size	UX Writing	Need to add a tooltip that says "Form completed"
2	File upload field	UX Writing	Heading font-weight needs to be 500px. Small info needs to be the same font and color size of other field's label which is ".9em". Also the validation error alignment.
3	Wizard navbar	UX Improvement	Whenever top navbar opens, it should not overlap the form, instead the form should move up/down with navbar

Individual - Personal Information

Home
STEP 2 / 8
0%

Personal Information

1

GENERAL INFORMATION

First Name

Enter the first name

First Name is required

Middle Name (Optional)

Enter the middle name

Last Name

Enter the last name

Last Name is required

Country of Birth

select

Country of Birth is required

Gender

☒ Male
☐ Female

Nationality

Nationality is required

Dual National

☒ Yes
☐ No

Dual Nationality

select

Date of Birth

MM/DD/YYYY
Date of Birth is required

ID DETAILS

ID Number

Expiry Date

	Issue	Issue Types	Solution
1	Heading font size	UX Writing	Need to add a tooltip that says "Form completed"
2	Middle name field	UX Suggestion	Middle name field can be remove as it is not important and then Last field can move to
3	General Info – Revamp	UX Suggestion	If middle name removes, order the fields in First name Gender Birth Country Dual National? Last Name Nationality DOB Dual Nationality
4	Validations	UX Improvement	On validation, alignment needs to be fixed, also the validation text case in capitalize form and in the same font-size of label.
5	DOB Datepicker		Datepicker needs to change to this widget " Bootstrap-Datepicker "

Individual - Employment Info

Home

STEP 2 / 8

0%

Personal Information

1

GENERAL INFORMATION

First Name

Enter the first name

First Name is required

Middle Name (Optional)

Enter the middle name

Last Name

Enter the last name

Last Name is required

Country of Birth

select

Country of Birth is required

Gender

Male

Female

Nationality

Nationality is required

Dual National

Yes

No

Dual Nationality

select

Date of Birth

MM/DD/YYYY

Date of Birth is required

ID DETAILS

ID Number

Expiry Date

	Issue	Issue Types	Solution
1	Heading font size	UX Writing	Need to add a tooltip that says "Form completed"
2	Middle name field	UX Suggestion	Middle name field can be remove as it is not important and then Last field can move to
3	General Info – Revamp	UX Suggestion	If middle name removes, order the fields in First name Gender Birth Country Dual National? Last Name Nationality DOB Dual Nationality
4	Validations	UX Improvement	On validation, alignment needs to be fixed, also the validation text case in capitalize form and in the same font-size of label.

Individual - Tax Information

Home
STEP 2 / 8
0%

Personal Information

1
GENERAL INFORMATION

First Name
Enter the first name
First Name is required

Middle Name (Optional)
Enter the middle name

Last Name
Enter the last name
Last Name is required

Country of Birth
select
Country of Birth is required

Gender
☒ Male ☐ Female

Nationality
Nationality is required

Dual National
☒ Yes ☐ No

Dual Nationality
select

Date of Birth
MM/DD/YYYY
Date of Birth is required

ID DETAILS

ID Number

Expiry Date

	Issue	Issue Types	Solution
1	Heading font size	UX Writing	Need to add a tooltip that says “Form completed”
2	Middle name field	UX Suggestion	The middle name field can be removed as it is not important
3	General Info – Revamp	UX Suggestion	If middle name removes, order the fields in First name Last Name Gender Nationality Birth Country DOB Dual National? Dual Nationality
4	Validations	UX Improvement	On validation, alignment needs to be fixed, also the validation text case in capitalize form and in the same font-size of label.

Individual - Tax Information

Home
STEP 2 / 8
0%

Personal Information

1
GENERAL INFORMATION

First Name
Enter the first name
First Name is required

Middle Name (Optional)
Enter the middle name

Last Name
Enter the last name
Last Name is required

Country of Birth
option
Country of Birth is required

Gender
☒ Male
☐ Female

Nationality
Nationality is required

Dual National
☒ Yes
☐ No

Dual Nationality
select

Date of Birth
MM/DD/YYYY
Date of Birth is required

ID DETAILS

ID Number
Expiry Date

	Issue	Issue Types	Solution
1	Heading font size	UX Writing	Need to add a tooltip that says “Form completed”
2	Middle name field	UX Suggestion	The middle name field can be removed as it is not important
3	General Info – Revamp	UX Suggestion	If middle name removes, order the fields in First name Last Name Gender Nationality Birth Country DOB Dual National? Dual Nationality
4	Validations	UX Improvement	On validation, alignment needs to be fixed, also the validation text case in capitalize form and in the same font-size of label.